Health and Adult Social Care Scrutiny Committee 16 May 2024

Nottinghamshire Healthcare NHS Foundation Trust - Integrated Improvement Plan

Report of the Statutory Scrutiny Officer

1 Purpose

1.1 To scrutinise the Nottinghamshire Healthcare NHS Foundation Trust's (NHT's) developing integrated plan for the delivery of significant improvement across its mental healthcare services.

2 Action required

2.1 The Committee is asked:

- to make any comments or recommendations in response to the report from NHT on its developing integrated plan for the delivery of improvement across its mental healthcare services; and
- 2) to consider whether any further scrutiny of the issue is required (and, if so, to identify the focus and timescales).

3 Background information

- 3.1 The Care Quality Commission (CQC) carried out a series of unannounced, focused inspections of NHT's mental healthcare service provision during June, July, October, November and December 2023, as it had received information that raised concerns about the safety and quality of these services. The CQC published its reports on 17 January and 1 March 2024, with the ratings levels going down from the 'requires improvement' assessment given previously in 2022 to 'inadequate'. A rapid 'Section 48' review of mental healthcare services was also commissioned by the Secretary of State in January 2024 and the results of this were published on 26 March 2024. As a result of the CQC reports and the Section 48 review, NHT has been placed within Segment 4 of the NHS National Oversight Framework, which is for NHS Trusts where there are very serious and complex issues in relation to service quality and/or finance concerns that require intensive support.
- 3.2 NHT provided the Committee with an initial briefing on the outcomes of the CQC assessments at its meeting on 11 April 2024. The Committee has engaged with NHT on a number of previous occasions in relation to both overall service delivery and individual provision. NHT representatives attended the Committee meeting on 13 May 2021 to review its strategic and transformation work in the context of the Coronavirus pandemic, and future mental health service commissioning was discussed at the meeting on 23 March 2023. The

Committee has also reviewed specific provision with NHT and its partners, including psychological services, eating disorder services, the support available to people with co-existing substance misuse and mental health needs and the support offer to people in mental health crisis. A number of the themes that the Committee has discussed with NHT previously are relevant to the findings of the CQC reports.

- 3.3 NHT is working to develop an integrated plan to address the actions and recommendations arising from the CQC reports, and also from associated Prevention of Future Death notices issued by the Coroner and other external reviews, with support from the national NHS England Recovery Support Team. Following discussions with NHT's regulators, the plan will be developed through a phased approach, with an initial focus on addressing the Section 48 recommendations, the Rampton Hospital re-licensing requirements, and overall financial recovery. The phases of the plan will be delivered through an improvement programme built on five key areas: Quality and Patient Safety; Leading for the Future; Finance and Productivity; People and Culture; and Governance.
- 4 List of attached information
- 4.1 Report: NHT Integrated Improvement Plan Update
- 5 Background papers, other than published works or those disclosing exempt or confidential information
- 5.1 None
- 6 Published documents referred to in compiling this report
- 6.1 <u>Care Quality Commission Inspections Nottinghamshire Healthcare NHS</u> Foundation Trust
- 6.2 Reports to, and Minutes of, the Health and Adult Social Care Scrutiny meetings held on:
 - 13 May 2021
 - 23 March 2023
 - 11 April 2024
- 7 Wards affected
- 7.1 All
- 8 Contact information
- 8.1 Adrian Mann, Scrutiny and Audit Support Officer adrian.mann@nottinghamcity.gov.uk